



## ENDING 2024 ON A HIGH NOTE

As the final days of 2024 unfolded, the Greater Moncton Roméo LeBlanc International Airport (YQM) celebrated a season of milestones that marked the culmination of an extraordinary year. From welcoming 661,629 passengers and reigniting sunny destination flights to earning recertification from the Rick Hansen Foundation™, YQM closed the year on a high note. These achievements highlight the dedication of our team, the loyalty of our passengers, and the strength of our partnerships. With momentum on our side, we're gearing up for an exciting and transformative 2025 at YQM!

## YQM'S 2024 PERFORMANCE

As winter sets in, YQM is proud to celebrate a successful 2024, marked by steady increases in passenger traffic and cargo movements. With the airport now operating at 98% of pre-pandemic levels, our year-end results for 2024 showcase this impressive recovery and growth.



## Passenger Statistics

In 2024, YQM welcomed 661,629 passengers—exceeding 2023 figures by an impressive 10.2% increase. During the holiday season alone, YQM saw 40,965 passengers pass through its doors, highlighting a strong demand for air travel. Mid-December marked the return of the season for sunny destination escapes with Air Transat, driving an increase in traveller numbers and offering seamless direct connections to warm-weather getaways.

## Cargo Operations

YQM's cargo operations are a vital contributor to the region's economy, playing a key role in connecting local industries to global markets. The airport played a critical role in supporting the seafood industry with international cargo flights carrying live lobster, while domestic cargo operations remained robust, highlighting YQM's importance as a key logistical hub.

## CUSTOMER EXPERIENCE

### Sunny Getaways

Seasonal flights to sunny destinations are officially underway at YQM! In December, Air Transat launched routes to the Dominican Republic and Mexico. Starting in February 2025, Air Transat and Sunwing will offer 11 weekly chartered flights to sunny destinations like the Dominican Republic, Mexico, Cuba, Jamaica, and Orlando.

We're excited to make escaping to the sun easier than ever, providing direct flights for passengers to their favorite winter getaways from YQM.



### Non-Stop Destinations from YQM



### Destinations Sans Escale à partir de YQM

Destination	Frequency
Pearson Toronto Pearson	2x daily   par jour
Ville de Toronto City	1x daily   par jour
* Montréal	1x daily   par jour
Ottawa	1x daily   par jour
Calgary	3x weekly   par sem.
Deer Lake / St-John's	6x weekly   par sem.
Wabush / Mont Joli	3x weekly   par sem.

\* Reduced to 1x daily until February 22  
\* Réduit à 1x par jour jusqu'au 22 février






### Winter Service Sun Destinations

Service en hiver Destinations soleil

Starting December 19, 2024 until February 5, 2025  
À partir du 19 décembre 2024 jusqu'au 5 février 2025

Cancun	1x weekly   par sem.
Punta Cana	1x weekly   par sem.

Starting February 6, 2025 until May 2025  
À partir du 6 février 2025 jusqu'à mai 2025

Cancun	2x weekly   par sem.
Punta Cana	2x weekly   par sem.
Orlando	2x weekly   par sem.
Varadero	2x weekly   par sem.
Cayo Coco	1x weekly   par sem.
Montego Bay	1x weekly   par sem.
Puerto Plata	1x weekly   par sem.




GREATER MONCTON ROMÉO LEBLANC INTERNATIONAL AIRPORT  AÉROPORT INTERNATIONAL ROMÉO-LEBLANC DU GRAND MONCTON

## Rick Hansen Foundation Accessibility Certification™

YQM proudly received recertification under the prestigious Rick Hansen Foundation Accessibility Certification™, a testament to our commitment to accessibility and inclusivity. This achievement underscores YQM's vision to be the Airport of Choice in Atlantic Canada, where all travellers feel welcomed, supported, and valued.

This recognition highlights our proactive efforts to remove barriers that travellers with disabilities may face. By fostering an inclusive environment, we strive to ensure that every aspect of the travel experience from arrival to departure is designed with accessibility in mind.

Accessibility is more than a feature at YQM; it is a cornerstone of our operations. We continuously evaluate and enhance our facilities, processes, and services to meet the diverse needs of our passengers. Whether through barrier-free access, inclusive design, or staff training, our commitment reflects our dedication to making YQM a place where everyone can travel with ease and dignity.

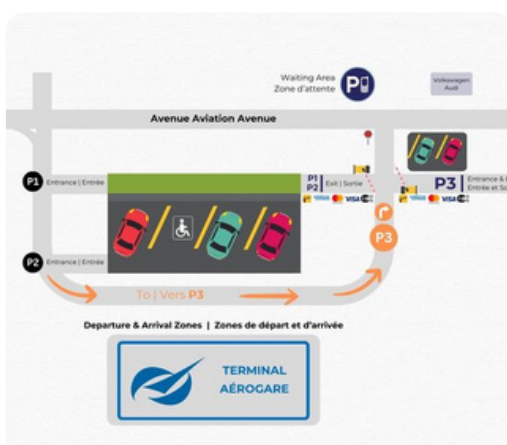
Receiving this recertification is both an honour and a motivation to do even more. It reinforces our commitment to advancing accessibility and inclusivity, ensuring YQM is a welcoming gateway for travellers of all abilities.

## Community Consultative Noise Management Committee Meeting

In late Q4, YQM hosted its bi-annual Community Consultative and Noise Management Committee Meeting.

These meetings serve as a platform for representatives from the Greater Moncton community to engage with the Greater Moncton International Airport Authority (GMIAA). They provide an opportunity to review the airport's recent projects and initiatives from the past six months while also sharing updates on noise complaints and mitigations. YQM continues to maintain minimal complaints averaging just 1 per 10,000 movements in 2024.

## Your Guide to Parking at YQM



As the busy season of warm-weather getaways kicked off in December, we were thrilled to open our P3 parking lot at full capacity. This addition provides 300 new parking spaces, ensuring we meet the growing needs of our travellers. Conveniently located adjacent to P1 and P2, P3 offers easy access just steps from the terminal building.



## East Coast Winters

Winter is a demanding season at YQM, our winter operations team works to ensure safe and smooth operations despite challenging winter conditions. We encourage travellers to stay informed by checking directly with their airlines for updates on delays and cancellations.



## COMMUNITY INVOLVEMENT

### CCGM Regional Index

In late November, the Chamber of Commerce for Greater Moncton hosted its inaugural Regional Index event, which brought together leaders from diverse sectors to drive collective growth and success in the region.

At the event, YQM's President and CEO, Courtney Burns, shared exciting updates on the airport's progress. She highlighted YQM's impressive recovery, with passenger numbers nearing pre-pandemic levels.

Ms. Burns highlighted the expansion of our flight schedule and the return of the seasonal flights to sunny destinations, providing greater connectivity to key destinations.

She also noted that Q4 marked a milestone for YQM, achieving the highest number of employees in our history, including both full-time and seasonal staff. This accomplishment underscores YQM's commitment to fostering regional economic growth while ensuring an outstanding experience for every traveller.



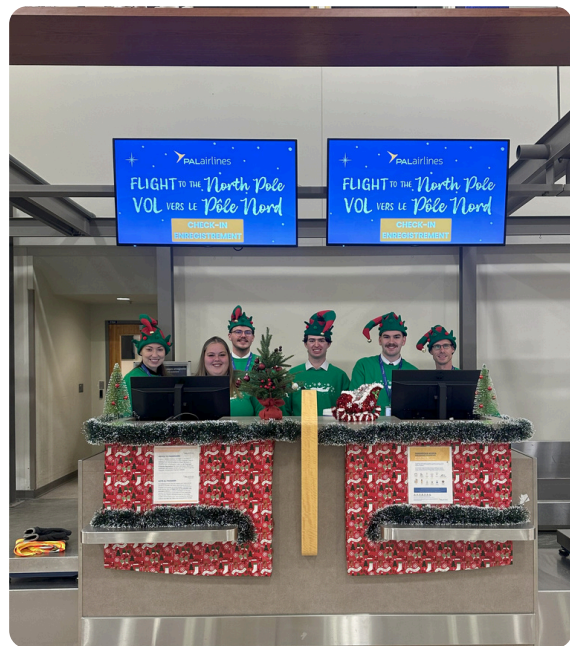
## Flight to the North Pole with PAL Airlines

In early December, the Greater Moncton Roméo LeBlanc International Airport (YQM) proudly hosted the 3rd annual Flight to the North Pole in partnership with PAL Airlines. This heartwarming event brought joy and wonder to 24 children and their families, creating an unforgettable holiday experience.

From the moment families arrived at the airport, they were immersed in the festive spirit. Guests were greeted with steaming cups of hot chocolate, delightful balloon animals, and the cheerful melodies of carolers filling the air. The atmosphere was alive with holiday magic, setting the stage for a day of excitement and wonder.

The highlight of the event was the magical "flight" to the North Pole, where children were treated to a special visit from Santa Claus, complete with gifts, games, and holiday treats. Every detail was carefully planned to spark joy and create lasting memories for both children and their families.

This cherished tradition not only celebrated the season's spirit but also underscored YQM's dedication to community engagement and giving back. Partnering with PAL Airlines and other stakeholders such as Real Atlantic Superstore, New Country 96.9, Bass Pro Shops, Therapy Tailblazers, McDonald's, Canadian Tire, Party City, Instant Imprints, Greater Moncton YMCA, Greater Moncton Chorale, Candy Depot, and the Chamber of Commerce for Greater Moncton. This collective effort demonstrated the power of collaboration in making the holidays brighter for those in our community.





## YQM Gives Back

Recognizing that the holiday season can be difficult for many, the YQM team was proud to support the annual Christmas Food Box program organized by the Peter McKee Community Centre.

This remarkable initiative provided 1,700 Christmas food boxes to families in need across the Greater Moncton Area, ensuring they could enjoy a warm and festive holiday meal. This effort reflects our commitment to supporting our Greater Moncton community.



## YQM TIPS

### Must-Have Items for Seamless Travel

Your 2025 travels start at YQM! A little preparation goes along way in making your travel experience smooth and stress-free. Here is a quick checklist of essentials to keep you organized and ready for anything:

- **Power Bank:** Ensure your devices stay powered throughout the long travel days with a charged power bank. It's a travel must-have that you won't regret packing.
- **Refillable Water Bottles:** Stay hydrated and eco-friendly by bringing a reusable water bottle. Many airports, including YQM, offer convenient refill stations to keep you refreshed on the go.
- **Digital Tickets:** Charge your phone and download your digital ticket before heading to the airport. Pro Tip: Take a screenshot of your ticket in case you lose connectivity.
- **Mini First Aid Kit:** Be prepared for minor hiccups with essentials like pain relievers, adhesive bandages, and motion sickness tablets. These small items can make a big difference during your trip.





## Safe travels in 2025 from all of us at YQM!



777 Aviation Avenue, Unit  
Dieppe, NB E1A 7Z5

Copyright © 2025 Greater Moncton International Airport Authority. All rights reserved.