

Q2 2024

As the summer season begins, we are excited to share the latest updates and developments from our airport. This quarter has been filled with new milestones and exciting projects! Whether you are traveling for vacation or business, we aim to make your experience seamless and enjoyable. Thank you for your continued support and partnership.

YQM's Performance Year-to-Date

To the end of May YQM has welcomed almost 260,000 passengers, an increase over the previous year of 10% and 89% of pre-covid. We are anticipating reaching 97% of pre-covid passenger traffic this year. Domestic cargo has remained steady. YQM has seen 18 international cargo flights with live lobster so far this year. Most of these flights in the first few months of the year.



Air Services





We are pleased to share some exciting updates regarding our flight operations during this past quarter. Since May 1st, Air Canada has resumed its third daily flight from Greater Moncton to Toronto Pearson, enhancing connectivity for our passengers.

On May 14th, WestJet restarted its direct flights from Greater Moncton to Edmonton, along with daily flights to Calgary for the summer season. This expansion offers more travel options and convenience for our travelers heading to western Canada.

Additionally, WestJet reintroduced its direct flights from YQM to Toronto Pearson on May 17th, which will operate until September 2, 2024, providing ample opportunities for summer travel to this key destination.

Thank you for your continued support and for choosing Greater Moncton Roméo LeBlanc International Airport.



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Here is YQM's full Summer 2024 Schedule:



Infrastructure Projects

We are excited to share that 16 of our 22 check-in common-use counters and six of our eight gate counters are now live. The remaining counters will be upgraded later this year, further improving the efficiency of our check-in and boarding processes. The common-use counters will enhance operational efficiency and passenger handling.

Remarkable Recovery Achieved in 2023

YQM experienced significant recovery in 2023, with over 600,000 passengers, a 28% increase from 2022, and a 31% revenue boost. YQM also saw its most successful cargo year, handling 22,032 metric tons. These impressive numbers were unveiled in early May at the airport's Annual General Meeting. The airport completed several infrastructure projects and launched new flights, contributing to its recovery and future growth. Read more about YQM's remarkable recovery.





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YQM Launches Hidden Disabilities Sunflower Lanyard Program



In April, we introduced the Hidden Disabilities Sunflower Lanyard Program within our airport, offering individuals with non-visible disabilities a discreet way to signal their need for additional assistance. The complimentary lanyards, adorned with yellow sunflowers, help staff identify and provide appropriate support to travelers. This initiative underscores YQM's commitment to enhancing accessibility and passenger experience. Program participation is voluntary for YQM passengers, and they may request free Sunflower lanyards in pre-security, at the information kiosk, or by calling 506.856.5444 (ext.6) to request one. Read more about the program.

Inaugural Soaring High Scholarship for Women in Aviation Awarded



President and CEO, Courtney Burns, had the honor of presenting the inaugural Soaring High: Scholarship for Women in Aviation to Khulufelo (Patricia) Thompson at the Moncton Flight College's graduation ceremony in April. While there has been progress in increasing the representation of women in aviation, there remains considerable ground to cover in bridging the gender gap within the industry. This scholarship not only offers financial assistance but also stands as an inspirational beacon for women aspiring to pursue careers in aviation and achieve their dreams of becoming pilots.



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YQM Develops 2024-2027 Accessibility Plan

The Greater Moncton International Airport Authority developed a 2024-2027 Accessibility Plan for YQM to assist in meeting the requirements under the Accessible Canada Act (ACA) and the Accessible Transportation for Persons with Disabilities Regulations (ATPDR). In May, we conducted a survey with employees, partners, stakeholders and the public to review the draft "Goals and Measures to Identify, Remove, and Prevent Barriers" section of our 2024-2027 Accessibility Action Plan.

Thank you to everyone who took some time to provide their feedback through the survey. The Plan will serve as a roadmap to help YQM become more accessible and inclusive.

Quiet Room Gets a Refresh

Did you know that YQM offers a quiet room designed to assist individuals experiencing sensory overload and their families in preparing for air travel? This peaceful sanctuary also caters to those seeking a place for meditation, prayer, or a break from the bustling airport environment. Recently refreshed to create an even more serene atmosphere, the quiet room is accessible to ticketed passengers without prior reservation and is located adjacent to the Air Canada counter in the departures area. For access, simply approach the security desk for assistance.



On-Demand Transit Service Now Offered to YQM



We are pleased to inform the traveling public that since April 1, 2024, the City of Dieppe's new enhanced on-demand transit service has been covering parts of the city previously not serviced by Codiac Transpo bus routes, including trips to YQM! On-demand transit must be booked in advance. More information is available on the City of Dieppe's website: www.dieppe.ca/odt.



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Cargo and Economic Growth Forum



YQM was delighted to host a Cargo and Economic Growth Forum on June 10th, led by <u>Deloitte</u>. The gathering brought together 50 leaders from ground transportation, ports, air freighters, exporters, ground handling, and governmental representatives to chart a vision for the Cargo Sector in New Brunswick. It was truly inspiring to witness such a dynamic and collaborative effort to chart a vision for the Cargo Sector in the province.

WestJet Cargo Resumes Operations at YQM

We are thrilled to announce that WestJet Cargo has resumed operations at YQM in June, efficiently moving freight to and from Moncton through the airline's hub in Toronto and beyond. This service expansion enhances our cargo capabilities and supports the growing needs of our community. For further details and inquiries, please contact your local Sales Manager Rob Flood at rob.flood@westjet.com or call +1 416 660-9872.



1st National Airport Workers' Day

On June 26th, 2024, airports across Canada celebrated the people who keep Canada moving on the inaugural Airport Workers Day.

It is a day to recognize and celebrate their vital contribution to our communities and our economies. At YQM, we had an incredible time honoring our dedicated team with a BBQ and fun activities. Thank you to everyone who joined our team's celebration and for your continued support!









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Summer Travel Tips

Ensure that you will have a smooth travel experience by being prepared and following these useful travel tips:

- **Arrive Early:** Give yourself plenty of time to check in, go through security, and reach your gate.
- **Pack Light:** Keep your luggage manageable and easy to transport.
- Check Flight Status: Monitor your flight status for any updates or changes before heading to the airport.
- **Dress Comfortably:** Wear comfortable clothing and shoes for a more pleasant travel experience.



- **Check passport validity:** Ensure your passport is valid for at least six months beyond your planned return date. Some countries have strict entry requirements.
- **Bring Entertainment:** Pack books, magazines, or digital devices to keep yourself entertained during the flight.

Safe Travels!