* INFO YQM *

MARCH 2024

As spring arrives, bringing new colours and warmth, we are reminded of how quickly time flies and how much we have accomplished in the past quarter! We invite you to delve into this edition of our stakeholders' quarterly newsletter, where we are excited to share the latest news, updates, insights, and significant developments from YQM over the recent months. Your ongoing partnership is greatly appreciated. We wish to extend warm wishes to you and your loved ones for a joyous Easter.

YQM's Performance Year-to-Date

We are delighted to share that YQM experienced a strong recovery in 2023. The airport welcomed 600,121 passengers, which represents 89% of its 2019 passenger count. These results represent 131,280 more passengers than we served in 2022 or a growth of 28%.

Furthermore, the airport started 2024 with strong results with just over 81,300 passengers going through YQM in January and February.



This represents an increase of 14% compared to the same period in 2023 and 89.5% of our prepandemic passenger count from January and February 2019.

Our goal for 2024 is to reach 97% of our 2019 passenger count.

Air Services

February, WestJet early their Greater Moncton (YOM) -Toronto Pearson (YYZ) route. Starting May 17, the airline will fly to Toronto twice weekly, on Mondays and Fridays, increasing to three times weekly in June and to five times weekly during the summer peak. Learn more here in our <u>new release</u> that Save your way to Western celebrates this great news.

Get deals on westjet.com!

Additionally, starting on May 14, announced the resumption of direct flights from YQM to Edmonton three times per week will restart for the summer season with increased frequencies during the summer peak.

Easter (Or Wester) Sale on now 🐰

wonders, Canadian Cottage Country, and, well, anywhere we fly! 6 million seats and 100+ destinations on sale now until March 31.



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The charter season to sunny destinations with Air Transat and Sunwing came into full swing on February 8. It's been nice to see the increased flow of passengers at the terminal in the past weeks. We are seeing approximately 600 passengers board some early morning flights on Fridays and Saturdays, and a constant flow of passengers throughout the week. On February 8, a celebration was held for the first Sunwing flight of the season to Cancun.

We are also excited for Porter Airlines' second daily flight from Greater Moncton (YQM) to Ottawa (YOW) announced in December 2023 to begin operating in June.

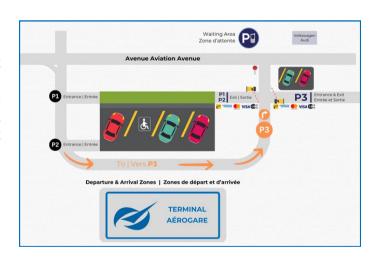




Infrastructure Projects

We are happy to share that our expanded terminal parking lot officially opened in February, right on time for the charter season! This new, permanent overflow parking lot (P3) is conveniently located just a short walk from the arrivals entrance as depicted on the map below. When P2 is full, passengers can proceed to the overflow parking lot (P3), which has 300 additional parking spaces.





The work is advancing well on the installation of Common-Use Counters in the post-security area of the terminal. Once completed, the Common-Use Counters will enhance the passenger experience by supporting the optimization of passenger processing.

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Additionally, we are in the process of updating our wayfinding signage outside the terminal. Upon completion, we will commence upgrading our indoor signage to refresh the existing ones. This effort aims to enhance the passenger experience throughout the airport.



We will continue to upgrade some of our infrastructure throughout 2024 with plans to replace the passenger boarding bridges and make further upgrades to the terminal.

Launch of partnership between YQM and Hope Air

On February 22, YQM celebrated a heartwarming partnership with Hope Air. Hope Air provides free flights to individuals who require out-of-province access to vital medical care but cannot afford the cost of travel.

This partnership marks a new chapter in our journey, where the power of flight brings not just destinations, but hope and healing. Find out more about this in the <u>news release</u> that we issued on the day of the announcement.





New art exhibition at the terminal

Since February, we have new stunning art throughout the terminal by local artist Susan Savoie, transforming our terminal into a vibrant art gallery. Next time you are in the building, take some time to admire their true beauty in person.







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New Board Member



In February, Francis LeBlanc was appointed as a new member of our Board of Directors by the Government of Canada. Mr. LeBlanc is from Dieppe and gained extensive experience throughout his career in finance, sales, customer service, and management. He was President of the NB Credit Union's Board of Directors from 2015-2019 and acted as a board member for various organizations in the Greater Moncton. He also served as a councillor and deputy mayor for the City of Dieppe from 1998-2008. Learn more in this news release.

2024 Boston Seafood Expo and Routes Americas Participation

Each year, a great amount of local live and fresh lobster is being moved from YQM to international markets and earlier this month, members of the YQM leadership team attended the Boston Seafood Expo North America to keep this momentum going and promote YQM as the airport of choice in Atlantic Canada to continue to grow seafood exports to international markets from our region.





YQM attended Routes Americas 2024 in Bogotá Colombia in March. Our Air Service Development team was excited to showcase everything Greater Moncton has to offer. We also got to meet with our colleagues from across the industry.

Advertise your Business at the Airport!

As the busiest airport in New Brunswick, YQM is a great place to advertise your business! If interested, please reach out directly to the Dunne Group at ethan@dunnegroup.ca or at 902-370-4458 to enquire about advertisement opportunities on static or digital screens at YQM.

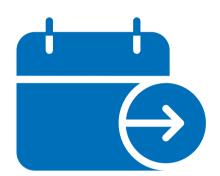


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Save the Date:

Greater Moncton International Airport Authority's Annual General Meeting



Date: Tuesday. May 7, 2024

Time: 11:00 a.m.

Location:

Airport Operations Facility (AOF) 225, Lieutenant-Colonel Rob Lane

Dieppe, NB



Are you Traveling to a Sunny Destination this Spring?

Ensure that you will have a smooth travel experience by being prepared and following these useful travel tips:

- Arrive early: Airport traffic can be dense during the chartered flights season, so make sure to arrive earlier than usual for a smooth check-in process.
- Check-in for your flight before your arrival: use online check-in, either on your airline's website or app.
- Check your flight Status: Weather can be unpredictable, so be sure to check your flight status often on the YQM or airline website.
- **Know your baggage requirements:** Be sure to check your airline's checked luggage and carry-on requirements before arriving at the airport.
- Check passport validity: Ensure your passport is valid for at least six months beyond your planned return date. Some countries have strict entry requirements.
- **Travel insurance:** It is recommended to have comprehensive travel insurance that covers medical expenses, trip cancellations, and interruptions.
- **Health precautions:** Check the latest health advisories for your destination. Depending on the location, you may need vaccinations or preventative medications.

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Are you Traveling to a Sunny Destination this Spring?

...continued

- Currency and payments: Familiarize yourself with the currency of your destination and consider the best way to carry money. Inform your bank of your travel plans to avoid any issues with using your credit or debit card abroad.
- Local laws and customs: Respect and adhere to the local laws and customs.
- **Emergency contacts:** Keep a list of emergency contacts, including the local Canadian embassy or consulate, with you always.
- **Connectivity:** Research the best options for staying connected, whether it's buying a local SIM card, renting a pocket Wi-Fi, or using your Canadian mobile plan's international roaming options.
- Packing smart: Pack light but don't forget essentials like sunscreen, insect repellent, sunglasses, and a reusable water bottle. Check the weather forecast and pack accordingly.
- **Safety measures:** Stay informed about the safety situation at your destination. Avoid risky areas and follow the advice of local authorities. Keep your belongings secure and be cautious when sharing information with strangers.

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