

We are delighted to reconnect with you and announce the restart of our quarterly newsletter to keep you informed and engaged. Our commitment to transparency and open communication remains unwavering. The newsletter will again serve as a platform to share news, updates, insights, and important developments at YQM. We appreciate your continued partnership and look forward to fostering a stronger connection through regular updates.

#### YQM's Performance Year-to-Date

We are happy to share that recovery has been progressing well for our airport in 2023. YQM's leadership team is excited to share that to the end of November, over 560,000 passengers have traveled through our airport, which represents 90% of our year-to-date pre-COVID passenger numbers.

#### **Air Services**

This past summer, we welcomed direct flights to Calgary and Edmonton with WestJet. We were thrilled to see this transition to year-round service to Calgary twice weekly.

Air Transat flights to sun destinations are starting earlier this year with weekly flights to Cancun and Punta Cana beginning on December 21 and 22. Visit **Sunwing**, **Air Transat**, or your favorite travel agent to find that perfect vacation package.

Explore our destinations map to uncover all the exciting places awaiting you from YQM, including the full schedule for the 2023-2024 sun destinations season:



### 2023-2025 Strategic Plan

With recovery progressing well, we are thrilled about positioning the airport for continued growth with its 2023-2025 Strategic Plan driven by the vision of becoming the airport of choice in Atlantic Canada and the mission to facilitate the safe and efficient movement of people and goods. We create an exceptional experience for our people, passengers, and partners while enhancing economic growth in the region.

YQM's Strategic Plan focuses on four priorities: passenger services, cargo services, land and infrastructure development, and carbon reduction.

Watch our video to learn more about the plan.



## **Infrastructure Projects**

A lot has been happening in terms of infrastructure development at the airport in the past months. We are happy to share that the construction work is now completed on the expansion of Apron VIII to accommodate more aircraft parking and the expansion of the de-icing pad to allow for de-icing of multiple aircraft at the same time. See our <a href="news-release">news-release</a> about this for more information.

We are also expanding our parking lot with 200 additional spaces for passengers. The completion date is set for January, which will be right on time for the chartered flight season.



# YQM received Level 1 Carbon Accreditation from Airport Council International

YQM is proud to announce that it has recently achieved Level 1 of the Airport Carbon Accreditation Program with Airports Council International (ACI)!

The Airport Carbon Accreditation program is the only institutionally endorsed global carbon management certification program for airports. It independently assesses and recognizes the efforts of airports to manage and reduce their carbon emissions. The program provides a unique common framework and tools for active carbon management at airports with measurable results.



YQM also received the "Rookie of the Year" Award from Green Economy New Brunswick (GENB) on September 28, 2023.



Read the full <u>news release</u> about this to get the whole story!

# Pet Relief Areas for our Furry Flyers!

We have two Pet Relief Areas to ensure your service animals have a comfortable journey at YQM:

- 1. Outside the terminal building on the right side of the departure entrance doors.
- 2. Starting on December 28 in the departures waiting area in post-security, located beside the washrooms.

## Are you Traveling This Holiday Season?

As the holiday season approaches, YQM is preparing for one of the busiest times of the year for air travel. Keep your stress levels low by being prepared and following these useful travel tips:

- Arrive early: Airport traffic can be dense during the holidays, so make sure to arrive earlier than usual for a smooth check-in process.
- Check-in for your flight before your arrival by using online check-in, either on your airline's website or app.
- ➤ Keep your presents unwrapped: If the contents of a wrapped gift need to be inspected at the security screening, it will be unwrapped. We recommend wrapping your gifts at your destination to avoid disappointment.
- Flight Status: Winter weather can be unpredictable, so be sure to check your flight status often on the YQM or airline website.
- ➤ Know your baggage requirements: Be sure to check your airline's checked luggage and carry-on requirements before arriving at the airport.

