

July 24, 2020

Update from Greater Moncton International Airport Authority

Greater Moncton International Airport Authority (GMIAA) is continuing to monitor developments related to the spread of the coronavirus disease (COVID-19). The health and wellness of our passengers, visitors, business partners and employees are our top priority.

Airline Operations

Reminder that our airline schedule may change at anytime, passengers are asked to contact their airline for the latest information about their flight.

No changes to the airline schedule since our last update on July 8.

WESTJET^L

WestJet currently operates 3 days a week to Toronto (YYZ) on Tuesdays, Thursdays and Sundays until August 4.

From August 5 until September 4, WestJet will be operating 5 days a week to YYZ (Mondays, Tuesdays, Thursdays, Fridays and Sundays).

AIR CANADA[∠]

Air Canada resumed operation with one daily flight to Toronto (YYZ) and Montreal (YUL) until July 19. From July 20 to July 31, an additional flight to YYZ will be added - exceptions may apply.

Flights to Halifax (YHZ) and Ottawa (YOW) are suspended indefinitely.

PORTER[∠]

Porter Airlines flights are temporary suspended and expected to resume activity August 31.









We want to hear from you!

As we begin to plan for recovery from the impacts of COVID-19, we're seeking your feedback to help us better understand passenger expectations when travelling. This survey will take a few minutes to complete. Thank you!

https://www.surveymonkey.com/r/PaxExpectations2

To see and hear the recording of <u>#MonctonYQM</u>'s Community Consultative and Noise Management Committee meeting via Zoom, click on: https://vimeo.com/436433385





Check out <u>#MonctonYQM</u>'s Summer 2020 - COVID-19 Special newsletter for the latest news about our airport: <u>https://bit.ly/2B799na</u> #Moncton



Ensuring the health, safety, and security of the traveling public and airport workers is always an airport's top priority. #readyforeveryjourney
#MonctonYQM #Moncton



<u>#MonctonYQM</u> may have fewer flights these days, but our ongoing maintenance continues so that we will be ready for everyone once things get back to normal! Thanks to all our staff for keeping us safe and ready to go <u>#Moncton</u>









Related News from our Business Partners:

While the Canadian border is closed to non-essential travel, there are exemptions in place for:

- Returning Canadian citizens, PRs & their immediate family members
- **Essential workers**
- Travellers in transit

More info: http://ow.ly/LpZZ50Au1R3



For the safety and well-being of our customers and employees, all customers must wear face coverings or masks while at check-in, during the boarding process and during flight.

We've enhanced our Complimentary Customer Care Kits to include:

- ✓ mask
- ✓ gloves
- ✓ hand sanitizer
- ✓ disinfecting wipes
- √ headset
- ✓ bottled water
- ✓ snack on flights in North America Look for it on board your next flight.

https://aircanada.com/cleancareplus

We thank you for your continued patience while contacting our support channels. With our "Manage Trips" tool, many flights are eligible for self-serve change/cancel. Access My Trips and learn more here:



AIR CANADA

https://www.westjet.com/en-ca/my-

trips/index?sm cid=social:ws-world:coronavirus-response:twitter







<u>@KalittaAir</u> Boeing 747-400 landed Tuesday, July 21. Cargo business continues at #MonctonYQM.



Ice packs are not subject to the liquids restrictions if they're being used to refrigerate food and beverages for baby, or for medication: http://catsa.gc.ca/families



Related News:

Over the past five years Greater Moncton Airport lowered its debt by nearly half. Now, with traffic down 98%, the airport is burning through cash reserves earmarked for infrastructure investments just to keep the airport running #cdnpoli

https://www.cbc.ca/news/canada/newbrunswick/greater-moncton-airport-pandemic-1.5640946









Related Government News:

If you are travelling into – or back to – New Brunswick, you can register beforehand to speed up your trip. Apply online through the Travel Registration Program. Find out more at https://bit.ly/3frp9iR.



Stay up-to-date on the Government of Canada's latest travel restrictions and exemptions: https://canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice.html



If you must travel during the <u>#COVID19</u> pandemic, make sure you are up-to-date on our latest air travel measures: http://ow.ly/fEEI30qHNGk

Any traveller arriving in Canada is to self-isolate for 14 days. Exceptions are in place for workers who are essential to the movement of goods and people. Learn more: http://ow.ly/enc430qBJe8 #FlattenTheCurve

Stay safe, cover your face. If you have plans to travel by air, make sure you have your own face covering before arriving at the airport. You will not be given one, and will not be able to board without one http://ow.ly/USFU50zhZ73 #BringltAndWearlt







Our goal is to provide you with regular updates on new developments or changes in YQM's operations. We recommend that you follow our social networking platforms to get this information more quickly:

Twitter: @MonctonYQM Facebook: @MonctonYQM Website: <u>www.cyqm.ca</u>

Stay safe!

Bernard LeBlanc, President and CEO, and YQM employees



