



March 27, 2020

Update from Greater Moncton International Airport Authority

Greater Moncton International Airport Authority (GMIAA) is continuing to monitor developments related to the spread of the coronavirus disease (COVID-19). The health and wellness of our passengers, visitors, business partners and employees are our top priority.

Airline schedule for the remainder of March through to April 30

AIR CANADA

- 2 frequencies daily to Montreal
- 2 frequencies daily to Halifax
- Ottawa and Toronto services suspended until April 30

WESTJET

- 1 frequency daily to Toronto

porter

- Porter Airlines has temporarily suspended all of its flights (at all airports) for the period of March 21 to May 31. Service is planned to resume on June 1.

Air transat sunwing

- All southbound flights from Greater Moncton Roméo-LeBlanc international Airport have been suspended until April 30.

Important: our airline schedule may change at anytime, passengers are asked to contact their airline for the latest information about their flight.



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We have been made aware of three people who have now tested positive for COVID-19 that passed through the Greater Moncton Roméo LeBlanc International Airport:

- Very early Sunday March 8 at 0108, arriving on WestJet flight 3440 from Toronto to Moncton,
- Monday March 16 around noon, arriving on WestJet flight 3456 from Toronto to Moncton,
- Monday March 16 at 1012, arriving on Air Canada flight 8900 from Montreal to Moncton and;
- Wednesday March 18 at 2305, arriving on Air Transat flight 2653 from Punta Cana, Dominican Republic to Moncton.

If you or anyone you have been in close contact with was on this flight, please self-isolate for 14 days. If you develop symptoms, call 811.

The following precautions have been taken to safeguard the health and wellness of our passengers, visitors, business partners and employees:

- We've installed a temporary hand sanitizing station for public at use in the arrivals area
- Our contracted cleaners have enhanced surface cleaning in high traffic areas
- YQM is asking all travellers and employees to respect the new social distancing tape placed on the floor to help keep the 2m distance in lineups and elsewhere in the airport
- Information notices on posters have been placed in key areas and on our digital boards
- Social media messaging, website information and a press release have been published



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Updated signage posted at entrance doors:



Restricted Entry

Following the Government of NB State of Emergency in response to COVID-19:

- Only people travelling or coming back from a trip will be permitted inside the airport (except for employees).
- Please remember that social distancing within the airport is mandatory. Please remain at least two metres (six feet) away from other people at all times whenever possible, even in lineups.
- Do not enter if you have travelled from international points since (and including) March 13, 2020.
- Do not enter if in the last 14 days you have been in contact with someone or if you have travelled internationally or outside the province and you are experiencing symptoms of COVID-19 (cough, fever, and difficulty breathing).

In an effort to help reduce the risk of exposure to, and continued spread of COVID-19, the Greater Moncton Roméo LeBlanc International Airport is encouraging people who are either dropping off passengers or picking up passengers to remain in their vehicles while travelers either load or unload and make use of our free cell phone waiting area or our short term parking lot (The first 15 minutes of parking are free) in order to minimize the amount of people entering the air terminal building .



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Related News from our Business Partners:



Tim Hortons is currently closed until further notice.

Vending machines inside the Airport Terminal Building will remain fully stocked.

All bar services (Bistro Altitude) are discontinued until further notice, as per government direction.



Effective March 26 and until further notice, the hours of operation for the Relay store will be:

Sunday 11:00 a.m. to 4:40 p.m.

Monday to Friday 10:30 a.m. to 5:00 p.m.

Saturday 11:00 a.m. to 4:40 p.m.



Air Cab and White Cab – the taxi companies serving the airport – remain in service at YQM (delays can be expected) and have advised us of new safety standards in relation to COVID-19. Effective immediately, no passengers are allowed in the front seats of their taxis. Also, a maximum of two passengers are allowed in the back seat. (Exceptions are made for parents accompanying minor children.) These new standards are in effect until further notice.

Rental vehicle partners: Avis/Budget, Hertz/Thrifty, Enterprise/National/Alamo remain open at this time; however, they have adjusted their hours of operation to reflect the modified airline schedule. If these services are required, please contact them directly.



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In light of the evolving coronavirus situation, the Canadian Air Transport Security Authority's (CATSA) priority remains the well-being of its screening officers and those working in and travelling through Canadian airports. In response, we have made the following changes at the checkpoint:

- If you wish, you can hold on to your own electronic or printed document of entitlement (boarding pass, Nexus card) while it is scanned.
- You can also carry one bottle of hand sanitizer up to 350ml in addition to the 100ml bottles to be placed in the 1 L clear resealable bag.
- At major airports, additional hand sanitizing units have been placed by the checkpoints to be used by the screening officers and the public, and CATSA has ordered additional supplies of gloves, recognizing that screening officers will change them more often.

CATSA's response to COVID-19 is available here: <https://catsa-acsta.gc.ca/en/covid19-res>



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New pre-board measures are in place for international air travelers. If you are a Canadian citizen, a permanent resident of Canada, or are in transit through Canada, a health check is required before you can board the aircraft. Learn more: <http://ow.ly/FWoc50yUROD>

The Government of Canada continues to introduce border measures to limit the introduction and spread of COVID-19. A new Order has been implemented by CBSA at ports of entry effective at midnight, March 25.

All persons entering Canada, by air, sea or land, whether or not they have signs and symptoms of COVID 19, are REQUIRED to self-isolate for 14 days.

There are exemptions in place to ensure that critical infrastructure, essential services and economic supply chains continue between Canada and the U.S.

Those workers that cross the border on a regular basis, such as truck drivers, firefighters and medical workers as well as travellers who enter into Canada to receive essential services will continue to be permitted to enter and will be exempt from the new requirement for mandatory isolation provided they are asymptomatic. They will however, be required to self monitor.

For more information on COVID-19:

 <http://canada.ca/coronavirus>

 1-833-784-4397





Related Government News:

New Brunswick has implemented restrictions for all travellers who are arriving from outside the province. This includes interprovincial/Territorial and international travel. At this time exemptions are being made for certain individuals, but this is subject to change. These exemptions are to allow the continued movement of goods and the ongoing delivery of essential services. Please visit our website to read more. <https://www2.gnb.ca/.../dam/gnb/Departm.../h-s/pdf/Travelers.pdf>

We are committed to keeping NB businesses informed. GNB, along with our federal & regional partners, have implemented measures & coordinated resources to help you. Our website & FAQ are your first stop. Still have questions? nav@navnb.ca.
<https://bit.ly/2J8ZoVU>

It's OK to not be OK in the face of uncertainty. Manage your emotions about coronavirus, with these tips from [@MHCC](#). [#COVID19](#) [#GCMentalHealth](#)

[#COVID19](#) information is available in multiple different languages. Click here for factsheets, infographics and other [#GoC](#) resources to keep you and your family safe and informed.

<http://ow.ly/RhuJ50yUPeK>



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Effective March 25, it is mandatory for anyone entering Canada by air, sea or land to self-isolate for 14 days, whether or not they have signs and symptoms of Covid-19, with few exceptions.

Learn more: <http://ow.ly/zi1O50yWro5>
[#flattenthecurve](#)

**CORONAVIRUS
DISEASE (COVID-19)**

For more information:
Canada.ca/coronavirus
or phone 1-833-784-4397

CANADA.CA/CORONAVIRUS

[#YoungCanadians](#) – Do your part to help
[#flattenthecurve](#) and join the
[#SocialDistancingClub](#)

More info on how you can help stop the spread
of [#COVID19](#): <http://ow.ly/tFL650yUGcZ>

**HAVE YOU
JOINED** the
[#SocialDistancingClub?](#)

CANADA.CA/CORONAVIRUS

Symptoms of [#COVID19](#) may take up to 14 days
to appear and include fever, cough and
difficulty breathing.

Contact a health care professional if you have
travelled recently and develop these symptoms.
[#coronavirus](#) <http://ow.ly/cinJ50yDKDj>

CORONAVIRUS DISEASE (COVID-19)

Symptoms are usually mild to moderate and can include:

FEVER **COUGH** **DIFFICULTY BREATHING**

CANADA.CA/CORONAVIRUS



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How can you practice social distancing?

- Greet with a wave instead of a handshake, kiss or hug
- Stay home as much as possible
- Shop or take public transportation during off-peak hours

<http://ow.ly/cS3U50yQeuD>

SOCIAL DISTANCING

Together, we can slow the spread of COVID-19 by making a conscious effort to keep a physical distance between each other. Social distancing is proven to be one of the most effective ways to reduce the spread of illness during an outbreak. With patience and cooperation, we can all do our part.

What does Social Distancing mean?

This means making changes in your everyday routines in order to minimize close contact with others, including:

- avoiding crowded places and non-essential gatherings
- avoiding common greetings, such as handshakes
- limiting contact with people at higher risk (e.g. older adults and those in poor health)
- keeping a distance of at least 2 arms lengths (approximately 2 metres) from others, as much as possible

Here's how you can practice social distancing:

- greet with a wave instead of a handshake, a kiss or a hug
- stay home as much as possible, including for meals and entertainment
- shop or take public transportation during off-peak hours
- conduct virtual meetings
- host virtual playdates for your kids
- use technology to keep in touch with friends and family

If possible,

- use food delivery services or online shopping
- exercise at home or outside
- work from home

Remember to:

- wash your hands often for at least 20 seconds and avoid touching your face
- cough or sneeze into the bend of your arm
- avoid touching surfaces people touch often

If you're concerned you may have COVID-19:

- separate yourself from others as soon as you have symptoms
- if you are outside the home when a symptom develops, go home immediately and avoid taking public transit
- stay home and follow the advice of your Public Health Authority, who may recommend self-isolation
- call ahead to a health care provider if you are ill and seeking medical attention

FOR MORE INFORMATION:

@canada.ca/coronavirus 1-833-784-4397

Public Health Agency of Canada / Agence de la santé publique du Canada

Canada



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Fact check: There is currently no cure for Covid-19.
Help us fight misinformation and keep Canada safe.

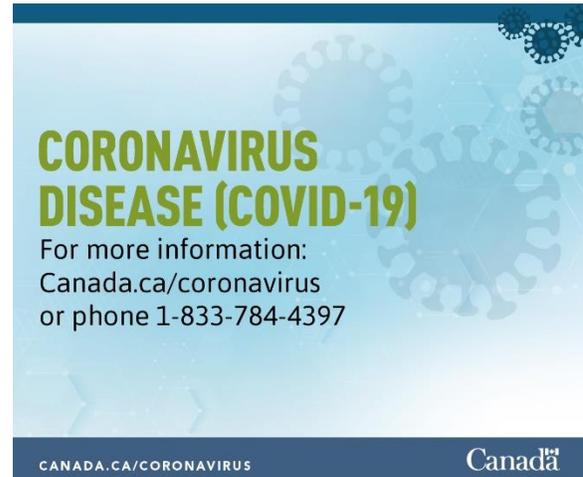
Do not:

✘ Share false or unproven information ... even on social media

Do:

✔ Seek out credible sources

Start here: <http://ow.ly/jKjD50yflv1>



#Everybody - we must **#PlanktheCurve** for Canada!

- **#PhysicalDistancing**: keep 2 metres away from others; no visitors, no playdates
- **#WashYourHands** well & frequently
- Disinfect surfaces & high touch objects
-

With all the **#socialdistancing** happening, make sure you're keeping things clean to help **#stopthespread!**

Check out these tips: <http://ow.ly/3mxN50yVq7K>



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Useful links:

As the lead agency responsible for the response to Coronavirus disease (COVID-19), PHAC is your best resource for the most up to date information on COVID-19.

The most up-to-date information on COVID-19 can be found at PHAC's website. Visit www.canada.ca/coronavirus.

Stay in the know by following PHAC's twitter feed. Visit www.twitter.com/GovCanHealth.

Tele-Care NB phone lines are open 24 hours a day by dialing 811 or accessing this link <https://www2.gnb.ca/content/gnb/en/departments/health/Tele-Care.html>

Message from the Premier Justin Trudeau on Twitter:

[@JustinTrudeau](https://twitter.com/JustinTrudeau) March 24 - Let me be very clear: If you've just returned from abroad, you must stay home and self-isolate for 14 days. This is not a suggestion. [#StayAtHomeSaveLives](https://twitter.com/JustinTrudeau/status/1244444444444444444)

Message from Transport Canada on Twitter:

[@Transport_gc](https://twitter.com/Transport_gc) – [March 24](https://twitter.com/Transport_gc/status/1244444444444444444) - Workers in the trade and transportation sector, such as truck drivers and crews on aircrafts, trains, and vessels play a key role in the delivery of goods and services. We want to say a big thank you to those front-line workers in [#Canada](https://twitter.com/Transport_gc/status/1244444444444444444) working hard during this time [#COVID19](https://twitter.com/Transport_gc/status/1244444444444444444)



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We would like to thank our passengers, staff, visitors, business partners and stakeholders for their understanding and patience during this very difficult time. We are all in this together. At some point, this crisis will end and we will strive to return to a sense of normalcy. In the meantime, please follow all government directives and be kind.



From everyone at the airport – many thanks for your cooperation and assistance during this time of crisis as we aim to mitigate the potential impacts of COVID-19.

We will continue to work with our airline partners, business partners, stakeholders and government regulators to maintain operations at YQM and most importantly, to resume normal operations when possible.

Our goal is to provide you with regular updates on new developments or changes in YQM's operations. We recommend that you follow our social networking platforms to get this information more quickly:

Twitter : @MonctonYQM

Facebook : @MonctonYQM

Website: www.cyqm.ca

Stay safe!

Bernard LeBlanc, President and CEO, and YQM employees



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