



Manager, Airside Operations

Reporting to the Director, Operations, the Manager, Airside Operations is accountable for the safe and secure day to day operations of the Greater Moncton International Airport Authority (GMIAA) airside and groundside operations with a primary focus on operational performance, safety, security and customer experience. The role is responsible for the effective and efficient running of all airside and groundside operations and maintenance, including the airport's Winter Operations Plan, as well as the airport's mobile fleet.

Essential Functions

- Coordinates and manages the overall day-to-day activities of all airside and groundside areas (everything excluding buildings)
- Ensures department's operations are compliant with federal, provincial and local laws, regulations, rules and ordinances related to airport and commercial aviation operations, environmental and worker safety including occupational hazards and safety precautions
- Develops and implements service level failure mitigation plans
- Provides leadership for the implementation of programs for
 - The inspection and maintenance of airside and groundside surfaces
 - Monitoring the activities and performance of tenants, licensees, and maintenance personnel, to ensure compliance with airport standards and regulations;
- Ensure the effective implementation of the Airport Winter Operations plan. Oversee winter operations such as snowplowing, snow removal and ice control by ensuring staff availability on a timely basis and designating priority snow removal areas. Actively manage operations and field conditions on the airfield during significant winter events.
- Prepare detailed reports for all operations, maintenance of airfield infrastructure and equipment as required to maintain up-to-date records.
- Ensure that equipment fleet is maintained at the highest level of readiness having due regard for financial arrangements.
- Responsible for supervision and direction of preventative maintenance programs.
- Establishes and builds relationships with all airside tenants and partners including airlines, cargo providers and government agencies



- Executes on performance measurements set for key areas of operations; works with functional leads to use performance results to drive a culture of continuous improvement
- As required, acts as Incident Commander (IC) during emergencies
- Respond to operational and emergency issues and coordinate resolution and activities required in running the airport day to day.
- Ensure all safety system inspections and programs are conducted and that regulatory/business compliance is maintained while ensuring the safe, secure, and efficient operation of the airport and its facilities.
- Coordination of maintenance related projects on the airfield.
- Develops policies and procedures to ensure airport compliance with applicable regulations, and airport rules, policies and procedures
- Participates in budget and forecast preparation
- Provides support and guidance to operations team through effective performance management, scheduling and allocation of resources.
- Conducts SMS investigations, including accidents, incidents and near-misses
- Promotes workplace safety, and consistent safe work practices

Qualifications

- Post secondary degree or diploma in a related discipline
- 5 years' experience in an operations management role, including 3-5 years in a supervisory capacity, preferably in an aviation or airport setting
- Experience working effectively in a regulated environment
- Experience working in a unionized environment, preferably in a supervisory or management position
- Track record of successfully managing and motivating teams
- Excellent written and verbal communications
- Organization and planning skills crucial for multi-tasking while prioritizing and executing tasks
- Ability to diffuse and manage situations in high pressure situations
- Experience supervising or managing snow removal operations would be an asset
- Bilingualism is a strong asset
- Ability to hold a Restricted Area Identification Card and Airport Security Clearance.
- Candidates must be legally entitled to work in Canada.

Role is based in Dieppe; some domestic and international travel is required.



How to Apply

Applicants can submit a cover letter highlighting qualifications and interest in the position as well as a resume through [Indeed](#).

The Greater Moncton International Airport Authority (GMIAA) values the diversity of the people it hires and serves. Diversity at GMIAA means fostering a workplace in which differences are recognized, appreciated, respected, and responded to in ways that fully develop and utilize each person's talents and strengths.

We thank all those who apply, however only those selected for further consideration will be contacted.

About Greater Moncton Roméo LeBlanc International Airport (YQM)

YQM is a progressive airport and the leading airport in the central Maritimes. 24/7/365 - everyone associated with the airport strives to provide superior air service to passengers travelling all over the world and to the global cargo industry -safe, convenient, efficient, bilingual and business-like.

YQM also strives to maximize its contribution to local and regional economic and community development - it drives over \$665 million of economic activity annually, making it one of the top private-sector economic contributors to New Brunswick's economy. YQM is a member of Vantage Airport Group.

Your economy. Your airport.